



# HOPE

HELPING OUR  
PEOPLE EVERYDAY

2020 - 2021

ANNUAL IMPACT REPORT

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# EXECUTIVE MESSAGE



**Hal B. Goode**  
Central Kentucky  
Community Action  
Executive Director

Perhaps it's no surprise that Netflix's biggest hits of 2021 were about desperate people pushed to their limits. *Maid*, adapted from Stephanie Land's bestselling 2019 memoir, follows a young mother, Alex, as she claws to save herself and her daughter from a cycle of domestic abuse. Homeless and alone, Alex is tossed into the choppy waters of bureaucracy.

She can't access subsidized childcare if she doesn't have a job, but she can't get a job without childcare. She doesn't believe she belongs at a shelter because the abuse was emotional not physical. She gets a cleaning job, but can only work limited hours to qualify for government assistance. She must pick her battles, and the only thing more overwhelming than her circumstances is the shame she feels.



**Judge David Daugherty**  
Marion County  
Central Kentucky  
Community Action  
Board Chair

It sounds grueling – and it is. While this example is about a fictional character, the sense of isolation and hopelessness is all too real. According to *Vanity Fair*, some 37 million people are in this predicament in the U.S. Locally, thousands of individuals and families are also looking for relief from life's hardships.

Many in our region have been hard hit by the pandemic, experiencing loneliness, financial loss, health concerns and more.

Here at Central Kentucky Community Action Council, we strive to be the helping hand that instills hope in those living with similar circumstances as Alex. The CKCAC team has faced these unprecedented challenges with the utmost dignity and determination. Every staff member, every board member, every volunteer, every program area came together to meet our clients' needs with compassion and understanding.

Tens of thousands of meals were served to our senior citizens via drive-thru meal services. Hundreds of people avoided foreclosure, while more than a thousand individuals found safe and affordable housing with our help. Nearly 1,400 pre-school age children received nutritious meals and snacks through sponsored childcares, and more than 500 kids received academic, health and emotional support through our Head Start program.

Programs like LIHEAP, which helps struggling families make utility payments, were expanded. Dozens of volunteers went above and

“  
We strive to be the helping hand  
that instills hope...Our goal is to make sure no one  
falls through the cracks and to help build stronger,  
healthier communities for all of our residents.

**Hal B. Goode**

beyond to care for the elderly and to give back to our communities. Staff assessed hundreds of applications in order to distribute Team Kentucky Funds in our region.

These are just a few of the many examples of support our team has generated throughout the year. We hope you will take a moment to read through our 2020-21 Annual Report and learn even more about our continued fight against poverty. Our goal is to make sure no one falls through the cracks and to help build stronger, healthier communities for all of our residents.

Thank you to all that made these successes possible. There are more good things to come, much more.

# BOARD OF DIRECTORS

## Public Sector Directors

**Judge Maurice Lucas**  
Breckinridge County

**Judge Kevin Henderson**  
Grayson County

**Judge Harry Berry**  
Hardin County

**Judge Blake Durrett**  
Larue County

**Judge David Daugherty**  
Marion County  
Board Chair

**Judge Leslie Stith**  
Meade County

**Judge Dean Watts**  
Nelson County

**Judge Tim Graves**  
Washington County

## Low Income Representative

**Ms. Diane Weaver**  
Breckinridge County

**Ms. Patricia McCoy**  
Grayson County

**Ms. Brenda Thompson**  
Hardin County

**Mr. Gordon Thomas**  
Larue County

**Ms. Connie Mattingly**  
Marion County

**Ms. Robin Brown**  
Meade County

**Mr. Sam Clements**  
Washington County

## Private Sector Directors

**Mr. Andrew Adkins**  
Breckinridge County  
Vice Chair

**Ms. Susan Layman**  
Grayson County

**Ms. Nancy Addington**  
Hardin County

**Mr. Brad Allen Turner**  
Larue County

**Mr. John G. Mattingly**  
Marion County

**Mayor Ronnie Joyner**  
Meade County

**Sr. Barbara Lammers**  
Nelson County  
Secretary

**Ms. Christy Carpenter**  
Washington County  
Treasurer

## Head Start Policy Council Member

**Ms. Tara Wash**  
Hardin County

**Ms. Millie Cambron**  
Nelson County

## Emeritus

**Mr. Joseph Stewart**  
Attorney-At-Hand

**Mr. Thomas Mahoney**  
Accounting & Finance

# STAFF

## Administrative Staff

**Hal B. Goode**  
Executive Director

**Jami Sandusky**  
Assistant Executive Director/CFO

**Kerri Taylor**  
Human Resources

**Mary Jane Tungate**  
Human Resources

**Christina Sanders**  
Public Relations Manager

**Jessica Miles**  
CISO

**Gretta Allen**  
A/P - Head Start Supervisor

**Barbara Garrett**  
Payroll/Tax Specialist

**Kathy Isaacs**  
Finance Assistant

**Amanda Wheatley**  
Accounts Payable Clerk

## Program Directors

**Dianne Mattingly**  
CKCATS

**Ronda Bertrand**  
Community Collaboration  
for Children

**Ellen Leake**  
CSBG Community Services

**Tancy Morris**  
Congregate Meals

**Jane Claire Hupman**  
Family Day Cares  
& Unaffiliated Centers

**Tammy Stanley**  
Head Start

**Tommy Wheatley**  
Kentucky Works

**Melissa Bland**  
RSVP

**David Lindsey**  
Weatherization

**Interim**  
Senior Companion

# BUSINESS & INDIVIDUAL DONORS

Abbey of Gethsemane | Aid & Service of West Marion County | Bishop’s Nursery | Brandenburg United Methodist Church | Breckinridge County Fiscal Court | City of Lebanon | City of Springfield | Democratic Women of Washington County | First Baptist Church | Grayson County Ministerial Association | Hardin County Fiscal Court | Haydon Materials, LLC | Joy Global Underground Mining LLC | Knights of Columbus Charity | Lebanon Kiwanis Club | Leitchfield United Methodist | Marion County Retired Teachers Association | Marion County Fiscal Court | Mathematica Policy Research | Mattingly, Simms, Robinson & McCain, PLLC | Meade County Clothes Closet & Food Pantry | Meade County Fiscal Court | Modern Woodmen of America | Nelson Christian Church | Nelson County Fiscal Court | NLBI Generalate Account | Optimist Club | Plastic Products | Pollock’s Appliance & Furniture | Rotary Club of Springfield | Salem Baptist Church of Brandenburg | Sisters of Loretto | Sonrise Ministry, Inc. | Springfield Presbyterian Church | St. Augustine Church of Lebanon, KY | St. Monica Church | Stewart’s Creek Baptist Church | The Dairy Alliance | The SVDP Conference of St. Dominic | Think Packaging LLC | Toyotomi America Corporation | United Way of America | United Way of Nelson County

Ann King | Anne Harrison | Cory Hall | Danny Ray Spalding | Debbie Reed Harrod | Deborah Wakefield | Dr. Brain & Lorraine Scott | Edward Nalley | Edward O’Daniel Jr. | Elizabeth S. Gore | Ellen Leake | Frank Carrico | Hal & Mary Lynn Goode | Ida Kyle | Jami Sandusky | John Thomas | Julia R. Spalding | Lisa Haydon | Margaret Crowley | Marsha Wilson | Michael & Sandra Mudd | Nancye E. McCrary | Nell Haydon | Pamela Grundy | Pat Hagan | Rachael Thompson | Rose Mary Edlin | Theresa Albright

# FINANCIAL POSITION & ACTIVITIES

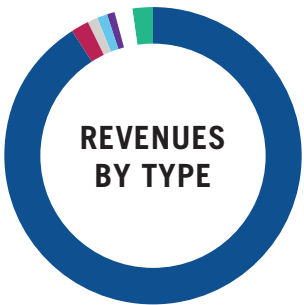
For fiscal year ended June 30, 2021

ASSETS	
Current Assets	
Cash	\$1,615,345
Restricted Cash	\$2,713,775
Total Cash	\$4,329,120
Grants Receivable	\$2,076,594
Other Receivables	\$462,349
Other Current Assets	\$41,189
Total Current Assets	\$6,909,252
Land	\$527,454
Property and Equipment	\$8,336,785
Construction in Progress	\$5,251,705
Accumulated Depreciation	(\$3,221,704)
Total Net Land, Property, and Equipment	\$10,894,240
Total Assets	\$17,803,492

LIABILITIES AND NET ASSETS	
Current Liabilities	
Accounts Payable	\$1,427,956
Accrued Salaries & Wages	\$382,853
Accrued Retirement	\$98,441
Accrued Interest Payable	\$9,381
Current Portion of Capital Lease Obligation	\$28,147
Current Portion of Notes Payable	\$8,749
Other Liabilites	\$194,258
Notes Payable	\$765,774
Refundable Advances	\$2,720,029
Total Current Liabilities	\$5,635,588
Notes Payable	\$54,644
Capital Lease Obligation	\$191,113
Total Liabilities	\$5,881,345
Net Assets	
Unrestricted	\$1,444,527
Temporarily Restricted	\$10,477,620
Total Net Assets	\$11,922,147
Liabilities and Net Assets	\$17,803,492

Net Assets – Beginning of Year **\$5,452,450** | Net Assets – End of Year **\$11,922,147**

financials

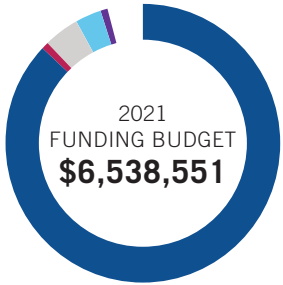


<b>Total Revenues, Gains, and Other</b>	<b>\$25,801,490</b>		
● Grant & Contract Income	\$24,777,767	○ In-Kind Income	\$514,560
● Contributions	\$318,874	● Other	\$473,823
● Client Fees	\$119,284		
● Miscellaneous Income	\$70,637		
● Interest Income	\$368		

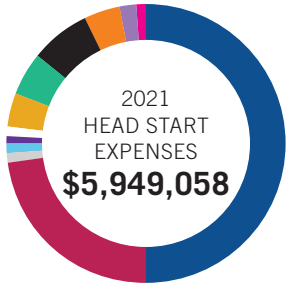


<b>Total Expenses</b>	<b>\$19,805,616</b>		
● SBA Payroll Protection Program	\$473,823	○ Section 5339 & 5339b	\$335,948
● Kentucky Works	\$592,468	● LIHEAP	\$4,369,348
● Head Start	\$6,520,010	● Congregate Meals	\$574,266
● Child Care Development Block Grant	\$411,644	● Unaffiliated Centers	\$570,557
● CSBG	\$1,178,524	● Other Programs	\$1,852,674
● Transportation - 5311	\$2,926,354		

## HEAD START & EARLY HEAD START BUDGET



● OHS Continuation Grant	\$5,686,990
● OHS Training & Tech Assistance	\$34,625
● CARES Act	\$275,135
● USDA-CACFP	\$204,661
● STARS	\$99,888
○ Non-Federal Share Match (In-Kind)	\$237,252



● Personnel	\$2,927,486
● Fringe Benefits	\$1,317,630
● Contractual	\$48,272
● Equipment	\$46,682
● Travel & Transportation	\$416
○ Supplies	\$14,465
● Non-Federal Share	\$235,887
● Indirect Costs	\$385,804
● Other	\$654,923
● USDA-CACFP	\$185,063
● STARS	\$99,888
● Training/Tech Assistance	\$32,542



● Personnel	\$172,620
● Fringe Benefits	\$68,317
● Contractual	\$1,847
● Equipment	\$0
● Travel & Transportation	\$8,745
○ Supplies	\$4,163
● Non-Federal Share	\$1,364
● Indirect Costs	\$13,597
● Other	\$14,208
● USDA-CACFP	\$19,598
● STARS	\$0
● Training/Tech Assistance	\$2,083



# HIGHLIGHTS



## JULY 2020

CKCATS receives CARES funds to buy new vehicles.

Community Services Block Grant work plan and budget approved.

## AUG 2020

Jessica Miles earns Certified Community Action Professional (CCAP) credential.

## SEP 2020

Head Start distributes tablets to households to prioritize distance learning.

CKCAC welcomes new board members, Larue County Judge Blake Durrett and Meade County Judge Les Stith.

## OCT 2020

Congregate Meals serves nearly 22,000 meals since July with drive-thru services.

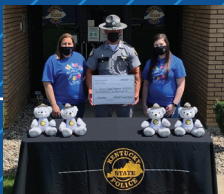
## NOV 2020

Toyotomi America employees donate to CKCAC.

Goodwill Industries recognizes CKCAC volunteers Penny Dickens and Lawncene Flowers.

## DEC 2020

CCC staff receive child sexual abuse training through Trail of Hope.



## JAN 2021

CSBG dispenses over \$657,000 in 10 days through Healthy-At-Home Program.

CKCAC names Judge David Daugherty as its new Board Chair.

## FEB 2021

RSVP recognizes volunteers in honor of MLK Day.

## MAR 2021

Congregate Meals teams up with Baptist Health in Hardin County to offer COVID vaccinations.

Head Start welcomes students back to in-person learning.

## APR 2021

Head Start raises \$2,200 for the Trooper Teddy Program.

## MAY 2021

The Community Action Network celebrates 57 years helping families overcome obstacles within poverty.

## JUNE 2021

Toyota Boshoku of Bardstown, KY employees donate to CKCAC.

**NEARLY 1,400**

PRE-SCHOOL AGE CHILDREN RECEIVED NUTRITIOUS MEALS AND SNACKS THROUGH CHILDCARES SPONSORED BY CKCAC

**260**

PEOPLE AVOIDED FORECLOSURE WITH ASSISTANCE FROM OUR COMMUNITY SERVICES PROGRAM

**NEARLY \$2.8**

MILLION IN LIHEAP FUNDS HELPED OFFSET UTILITY COSTS FOR STRUGGLING FAMILIES

**32**

HOMES RECEIVED WEATHERIZATION SERVICES

**5,200**

MEAL VOUCHERS WERE DISTRIBUTED TO MEADE COUNTY RESIDENTS

**7,783**

HOURS OF SERVICE WERE DONATED BY RSVP VOLUNTEERS, WORTH \$222,127

**512 CHILDREN**

IMPROVED THEIR CHANCE OF ACADEMIC SUCCESS THANKS TO OUR HEAD START PROGRAM

**603**

CLIENTS RECEIVED MEALS SERVED THROUGH THE CONGREGATE MEALS PROGRAM

**1,491**

HEALTHY AT HOME APPLICATIONS WERE PROCESSED REPRESENTING \$602K IN ASSISTANCE

**202**

NUMBER OF UNEMPLOYED ADULTS WHO OBTAINED EMPLOYMENT FOR AT LEAST 90 DAYS

**1,212**

PEOPLE OBTAINED SAFE AND AFFORDABLE HOUSING

**44,267**

CKCATS TRIPS WERE MADE COVERING 1,374,990 MILES THROUGHOUT OUR TERRITORY

**85% OF FAMILIES**

REPORTED THEY ARE MAINTAINING OR IMPROVING UPON THE SKILLS LEARNED WHILE COMPLETING THE CCC PROGRAM

**60,000**

MEALS WERE SERVED TO SENIORS ACROSS THE REGION

# COMMUNITY SERVICES

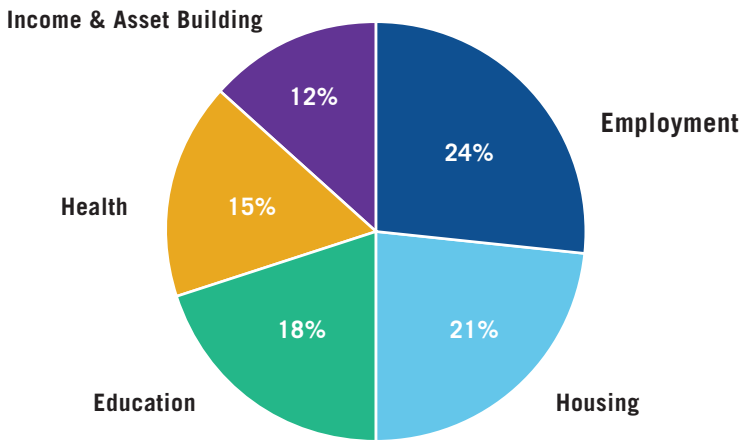
## Going Beyond to Meet Community Needs

During a normal year, CKCAC's Community Services program utilizes Community Services Block Grant funds to extend support to a variety of needs, including employment, housing and utilities, youth enrichment, meal service and more. Thanks to additional funding made available through the national CARES Act relief package and Team Kentucky Funds, we were also able to focus on preventing, preparing and responding to COVID-19 and its impact. In all, more than 14,000 people were assisted through Community Services support this year.



## Community Needs Assessment

Each year our team conducts a community-wide needs assessment to gather input from residents about what they see as the biggest needs facing our communities. This year's results highlighted the following top five areas: Employment, Housing, Education, Health, Income and Asset Building.



**8,463**

FOOD BOXES WERE DISTRIBUTED

**\$2.8 MILLION**

IN ASSISTANCE WAS USED TO OFFSET UTILITY COSTS FOR STRUGGLING FAMILIES

**1,895**

INDIVIDUALS WERE PROVIDED PPE

**1,491**

HEALTHY AT HOME APPLICATIONS WERE VETTED

**480**

HOUSEHOLDS AVOIDED EVICTION

**224**

UNEMPLOYED ADULTS OBTAINED OR RETAINED EMPLOYMENT FOR AT LEAST 90 DAYS

**260**

HOUSEHOLDS AVOIDED FORECLOSURE

**1,212**

INDIVIDUALS OBTAINED SAFE AND AFFORDABLE HOUSING

**206**

CHILDREN BENEFITTED FROM YOUTH ENRICHMENT ACTIVITIES

**436**

CHILDREN PARTICIPATED IN OUR BACKPACK SNACK PROGRAM

**208**

COMMUNITY/INDIVIDUAL GARDEN PROJECTS WERE FUNDED

**\$46,537**

IN TEAM KENTUCKY FUNDS AWARDED



# TRANSPORTATION

## 44,267

TRIPS

## 1,374,990

MILES



### Serving our Community

Transportation services remained a vital part of CKCAC's community outreach. Following CDC and FTA guidelines, our CKCATS drivers and staff continued to make the health and safety of our clients a top priority. Implementing mandatory seating assignments and sanitizing protocols allowed us to ensure we could meet the needs of those that needed us most.

We also repurposed CKCATS resources to meet a rising demand. CKCATS drivers began delivering food boxes for Feeding America every month. They also transported seniors to our drive-thru lunch services at our senior centers, which had to remain closed due to the pandemic.

Everyone did their part to make sure the community's transportation needs were met. In all, more than 44,000 trips were made across our territory covering nearly 1.4 million miles. This included more than 14,300 trips for seniors and 760 trips for veterans.

### Join Our Team

In an effort to attract new employees to the CKCAC team, we promoted job openings on the best billboard in town – our very own CKCATS bus. Our new vehicle wrap was designed to encourage applicants to learn more about the opportunity to play an important role in our community.

### Intercity Connections

The falling demand for travel this past year continued to impact our Intercity Connection program. The program offers passengers rides to and from area airports and bus stations. Just under 2,000 trips were provided this fiscal year. We anticipate these numbers will rebound in the coming year.



## 1,965

INTERCITY CONNECTION  
TRIPS

## 760

VETERAN TRIPS

## 14,367

SENIOR CITIZEN TRIPS

## 610

SENIORS ENROLLED IN SENIOR  
TRANSPORTATION PROGRAM





# EMPLOYMENT

## An Uncertain Job Market

It's no secret that the lingering pandemic has wreaked havoc on the job market for employees and employers alike. CKCAC's Kentucky Works program felt this impact as well. Program referrals decreased by 85 percent this past year. State of emergencies and good cause exemptions from program participation limited the number of people we could assist. Despite our overall numbers being down, our team continued to dedicate its resources to help train, assess and place job seekers, while also assisting employers with job retention efforts.

Kentucky Works Specialists also stepped in to help other CKCAC program areas, including CSBG with meal distribution and LIHEAP applications. Staff also took this opportunity to participate in online training courses to better prepare for the post-pandemic employment demands.

## Job Readiness

Our newest initiative, the SNAP E&T Program, which assesses participants and helps job prospects gain skills, training or work experience to increase their ability to obtain regular employment, was also negatively impacted. Of the 212 clients referred by the state, only 22 agreed to participate in the program. It is our hope that once all state of emergencies and exemptions have been removed, we will see a drastic increase in program participation.



## Top Services

JOB **READINESS**

WORK EXPERIENCE JOB  
**TRAINING**

JOB **PLACEMENT**

SOFT **SKILLS**

**ASSESSMENTS**  
FOR JOB MATCHING

JOB **RETENTION**

# HOME ENERGY

## Weatherization Works

Thanks to continued partnerships with our utility providers, LIHEAP and the Department of Energy, our CKCAC Weatherization team was able to help 32 households make home energy improvements this fiscal year. Following all COVID-19 protocols, our crew made a variety of home health and safety enhancements, including air sealing, insulation, heating and cooling system repairs and more.

These important home energy projects not only improve the quality of life for all household residents, they also help save homeowners money on home heating and cooling. Weatherization technicians were also able to complete all available trainings and assist other program areas within the agency during this fiscal year.

## LIHEAP Expands

Our Low-Income Home Energy Assistance Program (LIHEAP) was a huge relief to thousands of families, many of which were experiencing financial hardships due to COVID-19. This year's extraordinary circumstances led to the expansion of this popular program, which offers payment assistance for home heating and cooling costs. In effort to help struggling families maintain heating and cooling in their homes, CKCAC offered four seasonal enrollment periods to meet the year-round need.

SUMMER COOLING SUBSIDY (JULY – SEPT.)

1,611 FAMILIES

**\$580,800** AWARDED

SUMMER COOLING CRISIS (JULY – SEPT.)

622 FAMILIES

**\$151,398** AWARDED

FALL SUBSIDY (NOV. – DEC.)

3,300 FAMILIES

**\$606,200** AWARDED

FALL CRISIS (JAN. – APR.)

4,319 FAMILIES

**\$987,974** AWARDED

SPRING SUBSIDY (MAY - JUNE)

2,467 FAMILIES

**\$452,000** AWARDED



# SENIOR SUPPORT

## Protecting Our Seniors

Our senior community was perhaps one of those most impacted by the ongoing effects of the pandemic. With temporary halts in place on in-person dining and face-to-face socialization, our CKCAC staff and volunteers went the extra mile to make sure our senior clients' basic needs were met. From socialization and meal preparation to staying active through volunteer service, our senior support programs found light during the darkest of times.

## Drive-Thru Meals

At the heart of our Congregate Meal Program is our senior centers located across our region. They're a place of gathering, dining and activity. Unfortunately, we had to close our centers for the majority of the year to in-person services. However, we quickly put in place drive-thru and meal delivery services to ensure no one went hungry.

Thanks to our staff, volunteers and even other CKCAC program areas, Congregate Meals was able to serve over 600 clients a total of 60,000 meals, an increase over last year. We also provided nearly 90 clients with meal vouchers in Meade County to be used at participating restaurants.

A life was even saved by the quick action of two volunteers making a home delivery to a long-time client, further emphasizing the importance of what we do.



## Keeping Connections

Senior Companion Program volunteers utilized a variety of methods to reach out to older adults that are more likely to have feelings of isolation or who have difficulty with daily living tasks. Volunteers made phone calls, wrote letters and even made porch visits to keep those social connections alive. When protocols allowed, our amazing volunteers also made in-home visits, ran errands, took clients to doctor's appointments, or just went for a simple drive. In all, 30 volunteers strived to lift the spirits of those that needed it most.

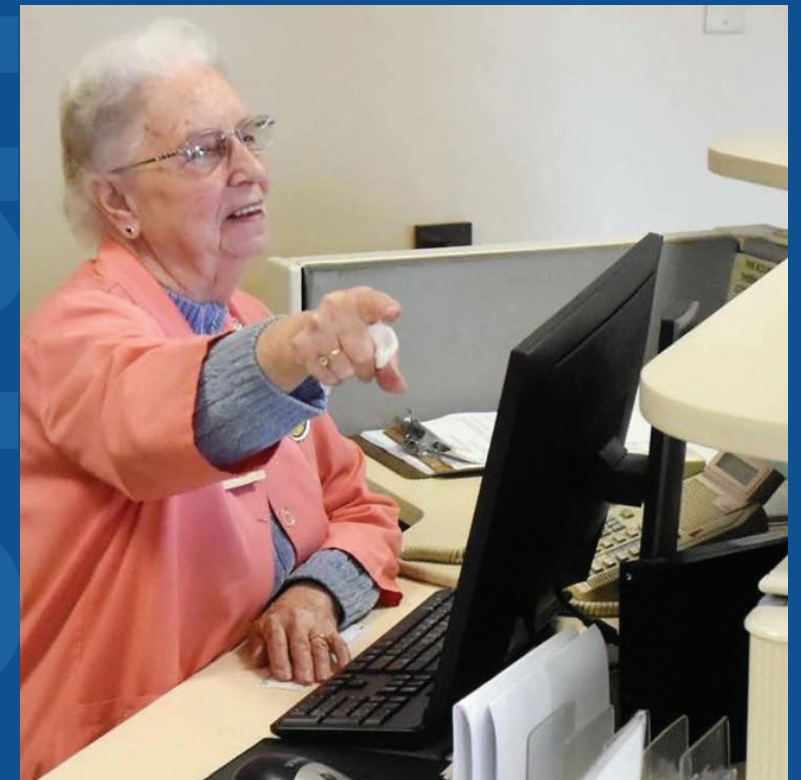
## Staying Involved

Our longstanding Retired & Senior Volunteer Program (RSVP) continued to make a big impact despite the pandemic. Even with a decrease in total active volunteers, those that were able to serve contributed nearly 8,000 hours of service to their community. Volunteers lent their time to 16 work stations this past year, including Baptist Health Hardin, American Red Cross, Performance Arts Center, Feeding America and many more.

We are honored to have had more than 600 volunteers contribute their service through the RSVP program since its inception in 1989. In all, over 636,000 hours have been dedicated to helping nearly 90 organizations.

## RSVPs in Action

Pictured above right is RSVP volunteer Jim Richardson, age 68. Mr. Richardson has been volunteering at Baptist Health since 2018. RSVP volunteer, Margaret Carr, 92, pictured bottom right, has been volunteering since 2005. She has donated nearly 10,000 hours of service to Baptist Health Hardin. Not pictured is Raymond Temple, 82, who joined RSVP in 2006. He has volunteered nearly 10,000 hours at the Kentucky Railway Museum.





# FAMILY ADVOCACY

## Education, Empowerment and Connection

In spite of the ongoing pandemic, our Community Collaboration for Children (CCC) program remained diligent in its work to educate, empower and connect families to resources that promote nurturing, stable and safe home environments. We utilized telehealth services to conduct parenting classes, held outdoor meetings and eventually were able to restart our in-home visits. In all, we served 57 children. Eighty-five percent of the families participating in our program reported that they are maintaining or improving upon the skills learned while completing the CCC program.

Our Regional Network also remained active hosting several workshops to educate parents and caregivers about important topics such as sexual abuse awareness, teen cyber safety and understanding and responding to kids with emotional and behavioral challenges using a strength-based approach.

## Build-A-Bed

We're so grateful to have the support of the Nelson County Area Technology Center, which built 20 beds for children in Nelson, Washington and Marion counties that otherwise would not have one. This program continues to make a huge impact in the lives of our community's youth.

## Cakes 4 Kids

Blowing out the birthday candles are a highlight of most kids' big day. Thanks to our amazing group of volunteer bakers, our Cakes 4 Kids program continues to be a blowout success. Nine children were given a beautifully decorated birthday cake this year, making them feel extra special and loved on their birthday.

While routine in-person group meetings of our Regional Network volunteers had to temporarily be put on hold, their efforts didn't stop. Virtual meetings allowed the group to continue supporting our efforts with outreach, trainings and raising awareness during April's Child Abuse Awareness Month.



# CHILD NUTRITION

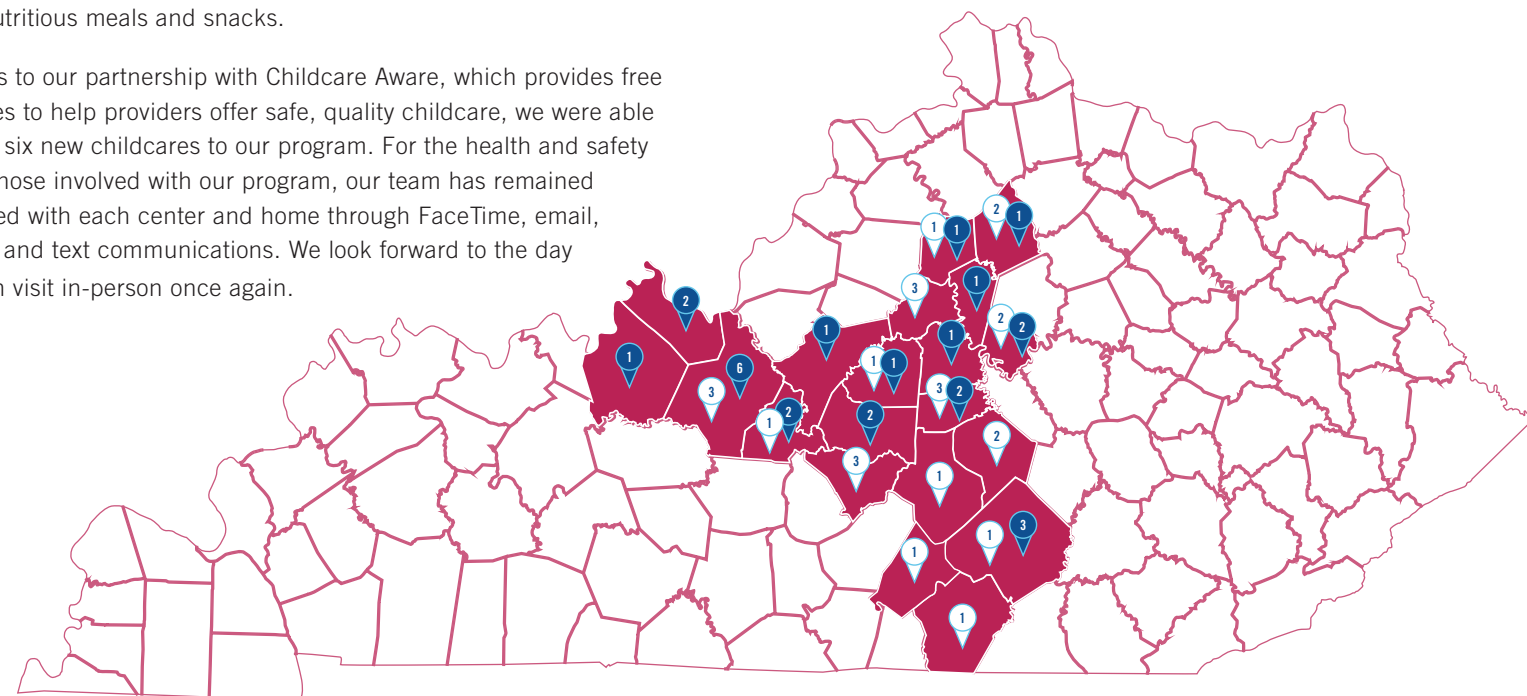


## Expanding Our Reach

Despite a challenging environment, CKCAC's sponsorship of Family Child Care Homes and Unaffiliated Childcare Centers throughout central Kentucky continues to impact hundreds of children every year. This year our centers and homes faced numerous obstacles, including quarantines, mask requirements, food-prep changes or more. However, the childcare providers within our program remained resilient, making sure the nearly 1,400 children in their care were provided with healthy and nutritious meals and snacks.

Thanks to our partnership with Childcare Aware, which provides free services to help providers offer safe, quality childcare, we were able to add six new childcares to our program. For the health and safety of all those involved with our program, our team has remained engaged with each center and home through FaceTime, email, phone and text communications. We look forward to the day we can visit in-person once again.

- # Family Child Care Homes
- # Unaffiliated Centers





# HEAD START

## A Year of Perseverance

We may have missed out on your typical first-day of school excitement, play time on the playground, group reading circles and other classroom sights and sounds, but our Head Start team never lost sight of what matters most. Our mission to promote school readiness of young children from low-income families through cognitive, social and emotional development was just as important as ever.

The 2020-2021 school year posed challenges for our world that we could never have expected. Children, families and staff endured and persevered in the face of loss, illness and change. Safety being the top priority, our Head Start centers remained closed for in-person instruction for a significant portion of the academic year.

Virtual learning or Non-Traditional Instruction (NTI) was implemented in multiple ways in its place, including purchasing tablets and internet access for all children. Teachers, staff, children and families all had to adjust their approaches to ensure that our children remained safe while continuing to learn.



## New Needs Emerge

Through our annual self-assessment process, it became clear that mental health needed to be a bigger priority for the Head Start program. To address this need, a dedicated licensed Mental Health Manager was added to the Head Start administration team. This position is responsible for coordinating across the program to ensure that all children are receiving appropriate support and referrals to outside mental health agencies.

Additionally, Head Start identified that teaching and services for children who do not speak English as their primary language needed to be improved. Therefore, a Cultural and Linguistic Engagement



Coordinator position was created to support these children and their families. This role also collaborates with other staff members to create a more inclusive environment for all.

## Opening New Doors

Despite the pandemic, Head Start also forged ahead with the construction and near completion of three new facilities in Radcliff, Lebanon and Springfield. We are looking forward to beginning the 2021-22 academic year in these state-of-the-art buildings to offer our children the best educational environment we can.



	HEAD START	EARLY HEAD START
TOTAL FUNDED ENROLLMENT	470	24
TOTAL NUMBER OF CHILDREN SERVED	479	33
TOTAL NUMBER OF FAMILIES SERVED	437	32
AVERAGE MONTHLY ENROLLMENT	86.5%	88.5%
PERCENTAGE OF ELIGIBLE CHILDREN SERVED	95.7%	100%
PERCENTAGE OF ENROLLED CHILDREN RECEIVING MEDICAL EXAMS	69.9%	62.5%
PERCENTAGE OF ENROLLED CHILDREN RECEIVING DENTAL EXAMS	54.1%	87.5%





### Family Support

Our team worked tirelessly this past year to keep parents and guardians engaged in their child’s academics. More importantly, we implemented many strategies to support the family’s physical and mental well-being during the pandemic. Our family advocates utilized the researched-based curriculum Ready 4K, which delivers text messaging with social and emotional learning strategies to implement at home. Our family advocates routinely made contacts with families via text message, ZOOM meetings, porch home visits and Facebook to maintain the collaborative relationship needed to ensure the child’s success.

Parents and family advocates worked in partnership to set, plan and achieve goals. Many of our parents secured or improved employment, obtained housing, and most importantly served as their child’s primary teacher. Additionally, nearly 280 Head Start parents volunteered to support the Head Start program throughout the year. Our team delivered meals to our families and provided many other resources when the needs arose. The resiliency shown by our Head Start families, children and staff has been amazing.



My kids are very different, but I knew my second was in good hands. Head Start is more of a hands-on, one-on-one experience. I think they get to form a lot more relationships than they would at a bigger school. The Head Start has brought the personality out of my kids—a lot!

**Kendra Ditto, Head Start Parent**



Central Kentucky Community Action Head Start’s mission is to serve children and families in need throughout our communities. Despite the incredible challenges posed by the pandemic this past year, our dedicated staff have gone above and beyond to continue educating and providing services to our children, as well as assisting families in need. As a former Head Start parent myself, I couldn’t be prouder of the way that our children, families and staff persevered to fulfill our collective mission.

**Tammy Stanley, Head Start Director**



### 2020-21 Academic Year CLASS Scores

CLASS is a tool used to assess the quality of interactions between students and teachers. Observations were conducted in a virtual manner to include recording lesson plans and activities when working with students. Valid data was collected through open communication with families and children on a weekly basis. Educators used higher order questioning skills and assessments to determine child outcomes. This in turn guided our decision making with program data for child and program improvements.

	CKYHS SCORE	OHS-NATIONAL THRESHOLD
EMOTIONAL SUPPORT	6.22	5.69
CLASSROOM ORGANIZATION	5.81	5.32
INSTRUCTIONAL SUPPORT	3.11	2.39

Head Start / Early Head Start Combined

### 2020-21 Academic Year School Readiness Goals

Head Start implemented the Frog Street Press curriculum fluidly between virtual and in-person instruction this past year. This process included creating online videos, hands-on activity packets, and continuous open communication between teaching staff and parents using a variety of platforms. Working closely with the program’s mental

health manager allowed for instruction to intentionally focus on the social and emotional needs of students and their families. These specific strategies were implemented by teaching staff inside and outside the classroom to support the families and students in their ability to be resilient in this trying time.

	HEAD START PERFORMANCE	HEAD START GOAL	EARLY HEAD START PERFORMANCE	EARLY HEAD START GOAL
SOCIAL-EMOTIONAL	78%	92%	65%	90%
APPROACHES TO LEARNING	78%	85%	65%	92%
LANGUAGE AND LITERACY	60%	85%	70%	85%
COGNITIVE	60%	87%	69%	85%
PHYSICAL, PERCEPTUAL & MOTOR DEVELOPMENT	67%	90%	78%	87%

educate

# OFFICE LOCATIONS

## BRECKINRIDGE COUNTY

**Breckinridge County Senior Citizens Center**  
205 Fairgrounds Road  
Hardinsburg, KY 40143  
(270) 756-5668

**CKCATS & Intercity Transportation / CSBG / Kentucky Works**  
108 S. 3rd Street  
Hardinsburg, KY 40143  
(800) 242-8225 · (270) 756-6813 · (270) 259-0488

## FRANKLIN COUNTY

**Kentucky Works**  
73C Michael Davenport Blvd. #1  
Frankfort, KY 40601  
(502) 803-3133  
\*Serves Anderson, Franklin & Woodford counties

## GRAYSON COUNTY

**Grayson County Senior Citizens Center / CKCATS & Intercity Transportation**  
102 B Watkins Woods Drive  
Leitchfield, KY 42754  
(270) 259-4885 · (800) 242-8225

**CSBG / Kentucky Works / Weatherization**  
118 Wm. Thomason Byway  
Leitchfield, KY 42754  
(270) 259-3500 · (270) 259-0488 · (270) 259-0021  
\*KY Works serves Breckinridge & Grayson counties

## HARDIN COUNTY

**Hardin County Senior Citizens Center**  
1119 Johnstown Road  
Elizabethtown, KY 42701  
(270) 982-2909

**CKCATS Senior Transportation**  
(800) 242-8225

**CSBG**  
233 Ring Road, Suite 100  
Elizabethtown, KY 42701  
(270) 234-5854

**Kentucky Works**  
950 Mulberry, Suite 260  
Elizabethtown, KY 42701  
(270) 769-0908

**Radcliff Senior Citizens Center**  
230 Freedom's Way  
Radcliff, KY 40160  
(270) 351-4079

**RSVP**  
1119 Johnstown Road  
Elizabethtown, KY 42701  
(270) 737-1059

**Elizabethtown Head Start**  
401 W. Poplar St.  
Elizabethtown, KY 42701  
(270) 900-4831

**Radcliff Head Start**  
788 South Wilson Road  
Radcliff, KY 40160  
(270) 390-4202

## LARUE COUNTY

**Larue County Senior Citizens Center / CSBG / Kentucky Works / CKCATS & Intercity Transportation**  
112 N. Walters Avenue  
Hodgenville, KY 42748  
(270) 358-4235 · (270) 358-3937  
(270) 692-7044 · (800) 242-8225  
\*Ky Works serves Larue & Bullitt counties

**Larue County Head Start**  
407 Miami Court  
Hodgenville, KY 42748  
(270) 358-3335

## MARION COUNTY

**Administrative Central Office / Family Child Care & Unaffiliated Centers / Head Start / Weatherization**  
332 Hood Ave.  
PO Box 830  
Lebanon, KY 40033  
(270) 692-2136

**CSBG**  
334 Hood Ave.  
Lebanon, KY 40033  
(270) 692-6411

**Lebanon Head Start / Early Head Start**  
1081 Corporate Drive  
Lebanon, KY 40033  
(270) 692-4291

**Lebanon Senior Citizens Center**  
110 W. Mulberry Street  
Lebanon, KY 40033  
(270) 692-6591

**Bradfordsville Senior Citizens Center**  
115 S. 6th Street  
Bradfordsville, KY 40009  
(270) 692-6591

**CKCATS & Intercity Transportation**  
328 Hood Ave., P.O. Box 830  
Lebanon, KY 40033  
(800) 242-8225

**West Main Head Start**  
356 West Main Street  
Lebanon, KY 40033  
(270) 692-9966

## MEADE COUNTY

**CKCATS Senior Transportation**  
(800) 242-8225

**CSBG / Kentucky Works**  
496 E. Broadway  
Brandenburg, KY 40108  
(270) 422-2545 · (270) 422-2520

**Meade County Head Start**  
6215 Brandenburg Road  
Ekron, KY 40117  
(270) 828-4417

**Senior Citizens Restaurant Voucher Program**  
(270) 756-5668

## NELSON COUNTY

**Bardstown Senior Citizens Center**  
112 Plaza Drive, Suite A  
Bardstown, KY 40004  
(502) 348-1888

**New Haven Senior Citizens Center**  
365 5th Street  
New Haven, KY 40051  
(502) 549-6501

**CKCATS & Intercity Transportation**  
122 Plaza Drive  
Bardstown, KY 40004  
(800) 242-8225

**CSBG / CCC / Kentucky Works / Bardstown Head Start**  
219 E. Muir Street  
Bardstown, KY 40004  
(502) 348-9596 · (502) 349-1134  
(502) 331-3275 · (502) 348-9240  
\*KY Works serves Marion, Nelson, Spencer & Washington counties

**St. Monica's Head Start**  
407 S. Third Street  
Bardstown, KY 40004  
(502) 331-0055

**New Haven Head Start**  
11630 New Haven Road  
New Haven, KY 40051  
(502) 549-3786

## SHELBY COUNTY

**Kentucky Works**  
229 Alpine Drive  
Shelbyville, KY 40065  
(502) 633-1199  
\*Serves Henry, Oldham, Shelby & Trimble counties

## WASHINGTON COUNTY

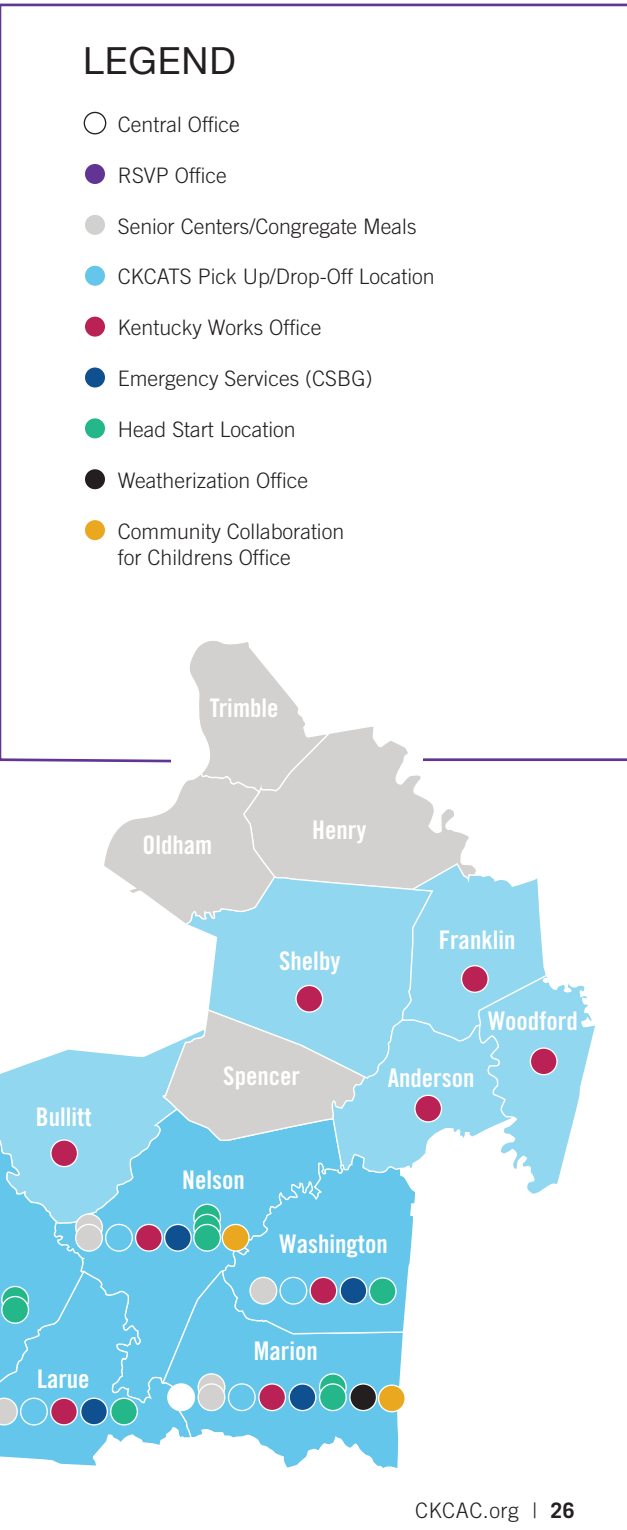
**Washington County Senior Citizen Center**  
206 Main Cross Street  
Springfield, KY 40069  
(859) 336-0909

**CKCATS Senior Transportation**  
(800) 242-8225

**Head Start / CSBG**  
394 Lincoln Drive  
Springfield, KY 40069  
(859) 481-6166 · (859) 336-7766

**Kentucky Works**  
DCBS, 803 Bel Vista Drive  
Springfield, KY 40069  
(502) 331-3275

**Springfield Head Start**  
394 Lincoln Drive, Suite 1  
Springfield, KY 40069  
(859) 481-7070



THIS REPORT WAS MADE POSSIBLE BY:



## MISSION

To be innovative, enthusiastic and diligent in our search and advocacy for programs that will advance social and economic change and growth for the low-income citizens we serve.

## PROMISE

Central Kentucky Community Action Council changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.