



Community Services Block Grant

2021-2022 Community Needs Assessment

A. INTRODUCTION

The Central Kentucky Community Action Council, Inc. is a private, non-profit organization incorporated in March 1966, to provide social service programs in four of the eight counties of the Lincoln Trail Area Development District. In October of 1982, the Agency was authorized to provide expanded services through the Community Services Block Grant Program, in all eight counties of the Lincoln Trail Area Development District. In 2007, CKCAC was asked to provide services for the Kentucky Works Program, which has now expanded to seventeen counties. CKCAC provides services for the following programs: Community Services, Head Start, Transportation, Kentucky Works, Community Collaboration for Children, Weatherization, Senior Citizen Congregate Meals, Child Food Programs, Retired Senior Volunteer and Senior Companion Programs. Community action agencies are federally designated entities originating from President Johnson's "War on Poverty." As a community action agency, Central Kentucky Community Action Council, Inc. is a private, nonprofit 501(c)(3) corporation governed by a tri-partite, twenty-four member board of directors consisting of the low income consumer of agency services or a representative, elected public officials, and the private sector - business people, educators or representatives of local organizations.

A Comprehensive Community Needs Assessment was conducted from July 1, 2020, through March 1, 2021, by staff of the organization in conjunction with the Community Services Block (CSBG) requirements and as a resource for CKCAC, and other collaborative partners, to ascertain critical needs in the CKCAC service area, as identified by community members, consumers, stakeholders, and service providers, to enable CKCAC to continue adapting programs and services to best meet community needs.

Findings from this assessment will be used to assist Central Kentucky Community Action Council, Inc. to continue to deliver high quality services and promote the National Community Action Network Theory of Change Goals:

- Individuals and families with low incomes are stable and achieve economic security;
- Communities where people with low incomes live are healthy and offer economic opportunity;
- People with low incomes are engaged and active in building opportunities in communities.

The current service area has a span of eight counties, which includes: Breckinridge, Grayson, Hardin, Larue, Marion, Meade, Nelson and Washington located in the central and west central area of Kentucky comprises the Lincoln Trail Area Development District. This area is comprised of cities such as Hardinsburg, Leitchfield, Elizabethtown, Hodgenville, Lebanon, Brandenburg, Bardstown, and Springfield. Although these counties are considered rural, the area is easily accessible by an excellent interstate road system. I65 runs North and South and the Western Kentucky Parkway and the Bluegrass Parkway run East and West through the middle of our area. Other major highways connect our communities with jobs and make our communities prime candidates for new factories and industry. Tourism is an industry that provides employment opportunities and financial benefits for our communities. Recreational areas include Rough River, Nolin Lake, and the Ohio River. Our area includes many historic sites including, My Old Kentucky Home, various distilleries, and outdoor dramas that draw vacationers to our communities from all around the world.

Our goal is to help people help themselves toward self-sufficiency. We work toward this goal daily by providing services to the families of low-income. Community Action is considered the “hub of the wheel” of service providers in the counties we serve. Through our Interagency Meetings with other service providers, we know who is doing what, and what services are available to families of low-income. With this valuable information, we can match families to services. Our Agency is a voice for the families of low-income, helping people, changing lives, making a difference every day in our communities.

Central Kentucky Community Action Council, Inc. engages low-income individuals in a variety of ways throughout the agency. Most programs utilize volunteers throughout the year to enhance services, program operations, and customer support. Head Start utilizes parent volunteers in Head Start classroom activities and as decision makers on Policy Council. The Senior Companion Program is a program designed to allow individuals remain in the home longer with the assistance of a low-income volunteer. The volunteers in this program that qualify as low income are eligible for a stipend to assist in their efforts as they assist the community and the agency. Community Services (CSBG) utilizes Kentucky Works and Experience Works volunteers as receptionist in our offices to help provide services to individuals and families. The agency engages low-income individuals to participate in completing the yearly Community Needs Assessment and serving on the tri-partite board in an effort to guide agency program and services.

Mission

To be innovative, enthusiastic, and diligent in our search and advocacy for programs that will bring social and economic change and growth for the low-income families we serve.

Executive Director Hal B. Goode

hal.goode@ckcac.org

Assistant Director/CFO Jami Sandusky

jsandusky@ckcac.org

CSBG/HEAP Director, Agency Operations Officer Ellen B. Leake

eleake@ckcac.org

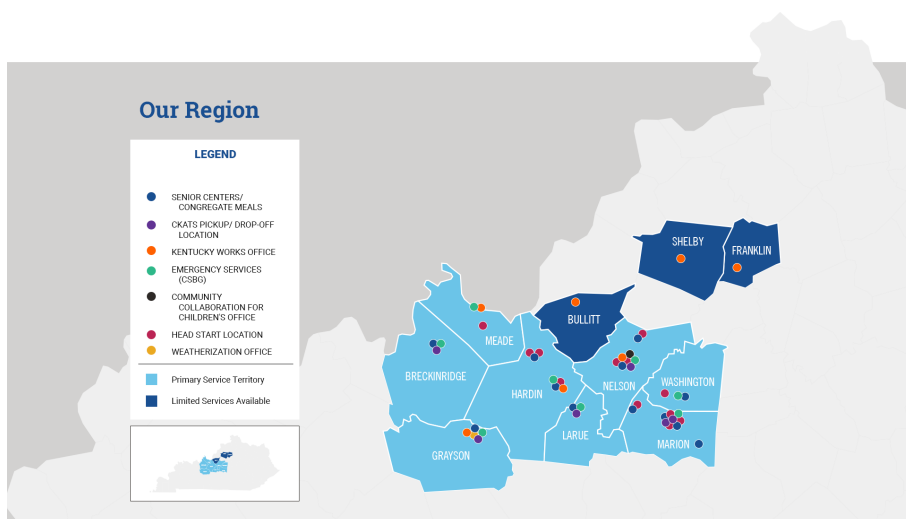
Mailing Address for the Central Office

P.O. Box 830

Lebanon, KY 40033

270-692-2136

270-692-4530



B. METHODOLOGY

Multiple sources of quantitative and qualitative data were utilized to develop as clear a picture as possible on regarding the health, wellbeing, and self-sufficiency of our area. Quantitative data was primarily mined through the CARES Engagement Network platform, an online depository for demographic information from available standardize data resources located at <https://engagementnetwork.org/assessment/>.

Qualitative data was collected in the form of a survey of clients, consumers, stakeholders, employees, community leaders, faith-based representatives, elected officials, and board members of the Central Kentucky Community Action Council, Inc. CSBG service area. Surveys were collected between July 1, 2020 and March 1, 2021, in both written and online formats. The survey was accessible online via Survey Monkey via the CKCAC website, Social Media Facebook and under the Community Needs Assessment link located at <https://www.surveymonkey.com/r/TLDLGMN-CNA>, and maintained by Community Action Kentucky (CAK), a statewide association representing and assisting the 23 community action agencies throughout the Commonwealth.

Qualitative data is usually gathered through the hosting of 8 community meetings throughout the region. This was not completed due to the COVID 19 restrictions. Community partners and community members of each county was asked to complete the survey.

The research, analysis and writing of this Community Needs Assessment was performed under the direction of Ellen B. Leake, CCAP-NCRI, CSBG/HEAP Director-Agency Operations Officer for CKCAC.

C. SUMMARY OF FINDINGS

- **273,253 people live in the 3.317.62** square mile report area defined for this assessment according to the 2019 ACS
- Population in Poverty by Gender: 13.34% Male and 17.34% Female (US Census Bureau, American Community Survey. 2014-18);
- The racial breakdown of our service area is 87.34% Caucasian, 7.0% African American, 1.14% Asian, 2.46% Other Race, and 3.21% multiple races (US Census Bureau, American Community Survey. 2014-18);
- There are 105,267 households in the service area with 14,836 in poverty.
- 24.11% of our total population in the service area is under the age of 18, 6.20% is under the age of 5 years of age; and 14.81% is over the age of 65 years of age (US Census Bureau, American Community Survey. 2014-18);
- 14.1% of the service area population 35,336 individuals live at or below the Federal Poverty Level (FPL), and 20.2% or 13,697 children in the service area live at or below the FPL (over the statewide average of 24.40%) (US Census Bureau, American Community Survey. 2014-18);
- Population in Poverty by Gender: 13,34% Male and 17.34% Female (US Census Bureau, American Community Survey. 2014-18);
- Population in Poverty by Race: 14.75% White/Caucasian, 18.88% Black or African American, 4.52% Native American, 14.76% Asian, 2.08% Native Hawaiian/Pacific Islander, 35.08% "Some Other Race", and 19.66% Multiple Races (US Census Bureau, American Community Survey. 2014-18);
- Population in Poverty by Ethnicity Alone: 27.02% Hispanic/Latino, and 14.91% Not Hispanic/Latino (US Census Bureau, American Community Survey. 2014-18);
- 92.10% of the students are receiving their High School Diploma (US Census Bureau, American Community Survey. 2014-18)
- Median household income in service area counties, \$66,724, (US Census Bureau, American Community Survey. 2014-18);
- The unemployment rate in the area is at 5.3% (US Department of Labor, Bureau of Labor Statistics. 2021 - January)

Needs Assessment Survey Forms completed by clients or interested persons – 1352 were returned and/or completed online and calculated. The analyzed data generated is used for prioritizing the CSBG Work Plan.

Listed below are the responses from the Central Kentucky Community Action Council, Inc. CSBG service counties:

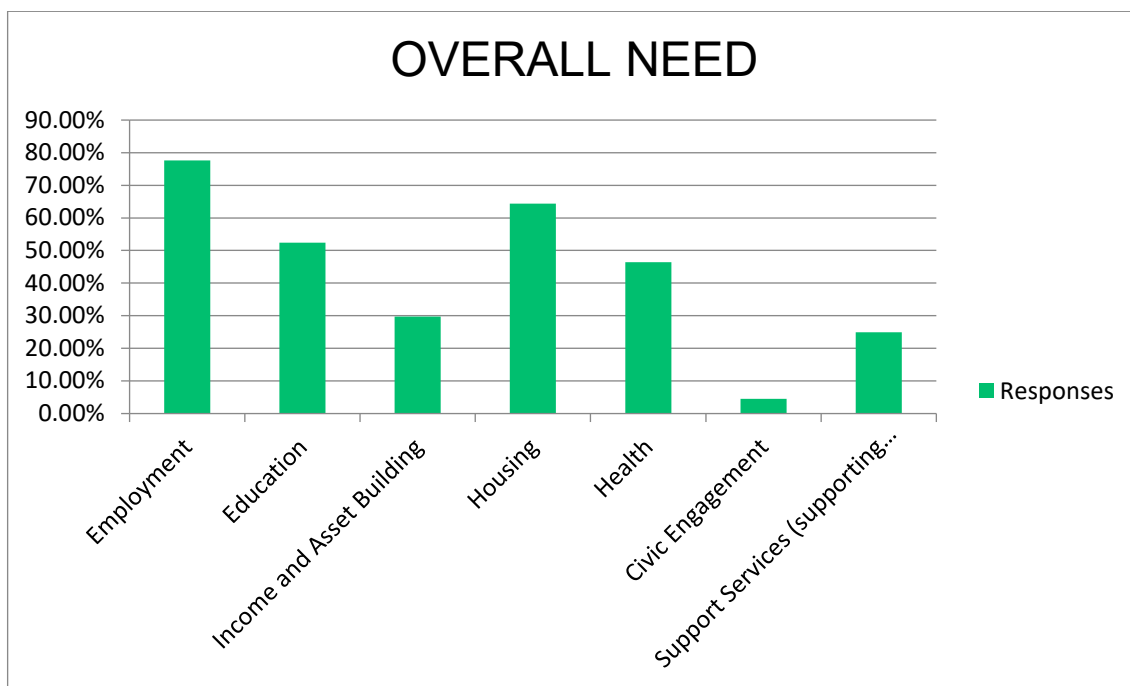
In which county do you live or represent (for the agency)?		
Answer Choices	Responses	
Breckenridge	11.09%	150
Grayson	8.73%	118
Hardin	11.39%	154
Larue	18.12%	245
Marion	5.62%	76
Meade	4.59%	62
Nelson	35.13%	475
Washington	5.33%	72
	Answered	1352

Listed below are the primary concerns that emerged from survey responses, which will be analyzed more thoroughly later in this report:

Answer Choices	Responses	
Employment	77.66%	1050
Education	52.37%	708
Income and Asset Building	29.73%	402
Housing	64.35%	870
Health	46.45%	628
Civic Engagement	4.51%	61
Support Services (supporting multiple domains)	24.93%	337
	Answered	1352

Note:

Responses from several survey questions combine to form an aggregate category of need. In addition, Support Services support many multiple domains including family services, case management, and emergency services (emergency food, clothing, utility assistance, and other areas of basic needs).



Community Strengths

i. There is a strong community service network in our area working to remove the obstacles and solve problems that block the achievement of self-sufficiency. By close contact, and knowing what each agency has to offer families of low income, the entire network can provide information and referral, to obtain the best service from the resources available, without duplication. For example, we work with the Kentucky Career Center, Department of Employment Services, and temporary job placement agencies to help our clients get jobs training and placement. We provide on the job training to several clients in our county offices. This Agency also operates the Kentucky Works program; assisting TANF/K-TAP recipients obtain Job Readiness Skills and employment. The job experience and counseling services they receive are invaluable when these workers venture out to new employment. (More below) Community Strengths include an excellent road system that includes I65, the Western KY Parkway, the Bluegrass Parkway, and many other major highways. Elizabethtown Community and Technical College sits in the center of our service area. The main Campus is in Elizabethtown and a satellite campus in Springfield, KY. Branches of Western KY University and Campbellsville College are located in Elizabethtown and Lebanon. Tourism provides employment opportunities and financial benefits to the community.

ii. Describe activities designed to assist low-income participants including the elderly poor.

1. To secure and retain meaningful employment: Central Kentucky Community Action Council, Inc. CSBG Staff works with clients to secure and retain employment. This area is addressed in ROMA - a client is "unemployed and obtain a job." We assist with the job search. We refer to employment programs such as Workforce Investment. Staff members assist clients in overcoming obstacles to employment such as day care, clothing, and emergency assistance. Employment assistance funds are available. Staff members follow up on clients to help with any problems that may arise that would jeopardize job retention. The Agency works with the Experience Works Program, School to Work, Kentucky Career Center and Kentucky Works as a host agency, providing job-training opportunities. There are Experience Works and School to Work workers placed in our county offices for job training. These workers are a big help to us, they answer the telephone, file, and in some cases take applications for LIHEAP. We also assist with recruitment for Experience Works Senior Program. CSBG works with the Agency Senior Companion Program and the Retired Senior Volunteer Program to reach out to the Senior Citizens in our service area. In answer to recent Needs Assessment data, this Agency continues to contract with the Cabinet to operate the Kentucky Works Program in our eight county service area and an additional 9 Counties. This program provides job training sites, job placement both subsidized and unsubsidized, and Job Readiness Activities for K-TAP recipients that have been referred to this component by Case Managers from the Cabinet for Health and Family Services. Funds are available to assist with the cost of transportation to work, clothing required for work, and shoes.

2. To attain an adequate education: We, as an Agency that works to help people help themselves, know that education is the key to breaking the cycle of poverty. We emphasize the need for education and refer clients to adult education and literacy programs. Our area has excellent facilities offering these programs. We offer assistance with fees and transportation for GED Testing, along with College Scholarships to graduating seniors and GED recipients. CSBG funds are used to purchase books and school supplies. CSBG funds also assist through Employment Support, with the cost of computer classes, Certified Nurse Aid Training Classes, or other programs that will assist with job acquisition or retention. We track the progress of our clients in educational programs through ROMA and help them achieve their educational goals. We provide a list of age appropriate children to the Head Start Program in December and in April of each year. CSBG Coordinators work with 4 H and other camps to pay the camp fee for low-income children. We sponsor low-income kids for school field trips, day camps, swimming lessons, sports equipment, Louisville Zoo passes and a wide range of other educational

activities and opportunities. If needed we provide school supplies, and clothing or uniforms for youngsters.

3. To make better use of available income: Our staff is qualified to provide training on budget management for our clients. In all cases in which financial assistance is to be provided, the case- worker must “run the budget” for the family in Castinet. This budget page gives a clear breakdown of where the money goes, and is enlightening to many clients. Clients may be required to attend Budget Classes before additional financial assistance is provided. 5362 unduplicated families received assistance through our county offices during the LIHEAP Subsidy/Crisis Program. This assistance with the cost of home heating allowed the families to free up funds that would have been used for this purpose. We provide information to these families to help them conserve energy. We target Senior Citizen Centers when advertising LIHEAP, and Staff members call our elderly clients to remind them of LIHEAP. We complete LIHEAP applications by phone for our elderly clients and offer the early registration to those on fixed income. Notices are also distributed through Head Start Centers and sent to each grade school. We provide Christmas baskets for the elderly in several counties, allowing them to stretch their income.

In many of our counties, furniture and household items are available to allow families to stretch their dollars. We have agreements with Goodwill to allow our clients to shop, along with free clothing banks in many of our counties. We address other areas of potential income, including child support when applicable, SNAP-“why haven’t you applied?” Our staff is very involved with community Holiday Programs; helping hundreds of families stretch their monthly incomes at this important time of year. We assist our clients in accessing other mainstream resources.

4. To obtain and maintain adequate housing and suitable living environment (prevent homelessness: Community Service Coordinators work closely with Public Housing, Section 8, Income Based Housing, and the Weatherization Program to assist our clients with housing needs. We assist with the Housing Search for affordable rental housing. We assist in completing applications for other programs, including the Section 8 rental assistance program and Weatherization. The Community Services Program Director actively seeks additional funding to address the needs of the homeless and to prevent homelessness. (Below) Staff members coordinate with the Elderly Housing Complexes – completing LIHEAP applications on-site as a special service for seniors. Staff members advocate for the need of more affordable rental housing in our area.

5. To obtain emergency services: We also provide emergency financial assistance for families, using CSBG funds, Match donations, Ministerial Association, local Churches, Salvation Army, Wintercare and Winterhelp and Untied Way Grants for rental and utility assistance. During the 2020-2021 LIHEAP Subsidy Season, we processed 3,300 applications for 3,300 unduplicated families, with \$606,200.00 in benefits. LIHEAP Crisis Season we processed 4,123 applications for 2,874 unduplicated families, with \$948,387.89 in benefits. We work with families to develop strategies to avoid future emergencies. On site Emergency Food Banks are located in many of our offices. We collaborate with Emergency Food Banks in the other counties. Homelessness needs are met through two shelters in Hardin County, A Night at the Inn and Nelson County offers overnight accommodations in participating churches.. CKCAC is also able to refer to shelters outside our area. Referrals are made to Employment Services to assist families in emergency situations.

6. To provide nutritious supplies or services that may be needed to counteract condition of starvation and malnutrition Each of the County CSBG Coordinators either operates an emergency food bank or screens the applicants for the area food banks for eligibility. Each Coordinator can provide immediate nutritional assistance in an emergency, and prompt assistance in non-emergency instances. For the past 5 years, the Agency has collaborated with the USDA and America’s Second Harvest of the Heartland to operate the CFSP (Senior

Commodities Program) in six of our counties serving over 600 seniors. At monthly Commodity distributions we are able to distribute additional food items to low income individuals in conjunction with Feeding America Second Harvest. The food items vary and during summer months farmers donate the not perfect vegetables. In collaboration with Feeding America of Kentucky's Heartland and other services providers in our communities, the Agency has implemented the Backpack Program in four of our Counties. This program provides food for 480 children with "food insecurity" meaning that their nutritional needs may be met while in school and obtaining school meals. But, they may not have access to food on the weekends. Bags of food are discretely placed in the child's backpack to help meet his/her nutritional needs over the weekend. The Garden program is seeing a renewed interest. The garden program offers clients/individuals or families plants and seeds for a home garden. At the end of the gardening season they report back the amount of produce reaped and if canning or freezing took place. We collaborate with local Extension Offices and Libraries for referrals and classes in gardening and food preservation. In Larue and Nelson County we collaborate with the FFA class to grow plants needed in those counties. Senior Citizens at our senior center in Larue and Nelson County in collaboration with the High School FFA class learn how to plant patio gardens. And take home plants. Our Headstart families are receiving a child's gardening book, seeds and a cell pack of plants, along with our garden flyer. Hot meals for seniors can be obtained by attending at our Senior Centers in 7 of the 8 counties. In Meade we operate a meal voucher program for seniors. We also distribute Farmers Market Coupons for seniors during the summer months.

7. To achieve greater participation in the affairs of the community Persons of low income need to be involved in their communities. This involvement can make them feel that they have more of a stake in the community. With this comes the feeling of pride and ownership. We track the number of persons volunteering for Agency projects through ROMA. We encourage involvement from our clients, in ours and other community projects, including participation on our Agency Board of Directors and Head Start Policy Council and Emergency Food and Shelter Board. The Needs Assessment Process gives the families of low-income an opportunity to provide input into program planning. Our clients are also offered the opportunity to complete a Satisfaction Survey to assist the Agency in customer service. We mobilize community resources for families of low-income. We advocate for them during community presentations. We provide advocacy with other programs to get faster results.

8. To remove obstacles and solve problems by establishing comprehensive, long term programs of family development, which will help achieve goals, solve problems and maintain self-sufficiency: Case management is provided to assist families toward self-sufficiency. By assisting families in times of need, and providing counseling regarding budgeting, employment, education, housing or involvement we are helping them become self-sufficient. Assisting a family to rent an apartment that they can afford, or assisting them with the application process for loans or Section 8 helps them become self-sufficient. Assisting to remove obstacles to employment and education, developing strategies to prevent further emergencies and providing follow up support assist them in becoming self-sufficient. "We will help you help yourself become self-sufficient." Case management toward self-sufficiency is required and funded by several of the funding streams that we operate alongside CSBG. Making our CSBG dollars go farther.

9. To provide on an emergency basis for the provision of goods or services, health care and related services, as may be needed to assure good health care. We will continue to offer assistance with health transportation, as needed either using Community Action Transportation Services or gas vouchers for medical appointments. Families are referred to the application process for the free or reduced cost prescription drug programs. CSBG staff works in collaboration with Seniors Saving Medicare. We expect that hundreds of senior citizens will receive free name brand medication from the big Drug Companies through this collaboration. CSBG Staff members refer to the Senior Companion Program. This program matches low-income seniors with persons who need limited assistance with activities of daily living, to remain in their homes. Staff members make calls to CHFS to find out "why" the passport card has not been approved. This advocacy helps speed up the

process. Assistance is provided with scheduling appointments in some cases. Information is provided on programs such as KCHIP, Medicaid and Medicare. We assist families with applications for free vision care, and refer to the Dental School for free or reduced cost dental care. Health care items, such as toothbrushes, toothpaste, soap, laundry soap etc. are available in our County offices for families that need them.

iii. This Agency participates in inter-agency meetings throughout the 8 county region in an effort to bring awareness of community concerns, to remove barriers to self-sufficiency. We also work closely with the Family Resource Centers and Youth Service Centers to reach the children in our area. We work with local law enforcement offices. They are “on call” to protect us when clients become belligerent or violent.

iv. This Agency works closely with Marion County Community Services Center, Aid to West Marion County, Ministerial Associations in all Counties Served, Monks of Gethsemane, St. Vincent DePaul Society, Good Samaritan, Red Cross, Salvation Army, County Extension Offices, Family Resource Centers in each County served, Goodwill Industries, Fiscal Courts in each County Served, America’s Second Harvest of Kentucky’s Heartland, Grayson County Community Alliance, Kentucky Housing Corporation, Christian Motorcycle Club, Toys for Tots, Army Reserve, Clothes Closet, High School Clubs, Hendrickson Auxiliary, Mail Carriers Union, Boy Scouts, United Postal Service, Public Housing, Department of Community Based Services. Our field staff works closely with other providers of Service in their areas. In Hardin County, we work in a triangle, with St. Vincent DePaul, Hardin County Hope and Helping Hand, to assist clients. In Marion County, we work with the Community Service Center, Aid to West Marion County, and other faith based organizations to assist clients. In Breckinridge, Larue, Grayson and Meade County we work closely with the Ministerial Associations, Civic organizations and other groups to provide the assistance needed. In Nelson County, we work closely with Gethsemane and St. Vincent’s. In Washington County, we maintain a close relationship with Catholic Church and other community groups. We provide emergency food through our Food Banks, or refer to Food Banks in the area. We work with Red Cross, Goodwill and other groups to provide furniture in cases of fire or disaster. Our intent is to be the hub of the service provider network in the areas we serve. The County Judges serve on our Board of Directors and on the Local Emergency Food Shelter Board. Staff members attend many different meetings in which services are discussed. This information prevents the duplication of services. More and more, local Churches and the Salvation Army are turning to our Outreach Staff to screen clients for eligibility. Several deposit funds into the Local Match Funds for Counties, allowing us to provide the assistance in our offices.

As stated earlier, the strong community service provider network is a great strength. By being aware of other services offered, coordinating services, and making effective use of other services offered, our staff can better help the clients we serve. These partnerships also allow this Agency to be able to get the best results from our resources. Our CSBG Staff members sit on many community Boards.

v. We encourage economic development. As representatives of the low-income, the Community Services staff promotes their hiring, by reminding the community of this untapped resource. We advocate for our client base to get a share of opportunities. Staff members provide program presentations to civic groups, including the Kiwanis and Rotary Clubs. We work with job services to place clients in available positions. Staff members attend Town Hall sessions with legislators to bring the plight of families of low-income to their attention. The addition of the Kentucky Works Program also creates closer ties with the economic development commissions in each of our Counties. Staff members attend Chamber of Commerce Meetings and Economic Development functions.

vi. We do provide education, counseling and technical assistance with equal opportunity issues in our county offices. Cases are referred to the Agency Equal Opportunity Officer as necessary. Notices are posted in each of our offices. Equal Opportunity instructions are provided as we process the service assessments for each family.

e. PRIORITIZING COMMUNITY NEEDS

During our Needs Assessment Process we received lots of feedback from the 1352 persons completing the

survey. This included Client, Community Partners, Board Members and Staff. To set the priorities Survey Monkey was used to compile and determine the needs in each category and then ranked the categories.

Central Kentucky Community Action Council, Inc. ranked the CSBG services categories as follow for the fiscal year 2021:

KEY FINDINGS

1. Employment (Family)
2. Housing (Family)
3. Education (Family)
4. Health (Family)
5. Income and Asset Building (Family)
6. Support Services (Family)
7. Civic Engagement (Community)

f. A common intake in Castinet is performed and eligibility is determined. Those eligible are referred to the most appropriate program within CSBG or the Agency. They may be provided with financial assistance with CSBG or other program funds as necessary and if available. County Coordinators will follow up with the individual or referral completing program goals.

Termination is based upon the completion of the immediate goal-long or short or the program requirements.

1. Employment Due to the current economic climate and the 5.2% unemployment rate 77.66% of the surveyed rank the Opportunity for a “Living Wage” job is needed to become self-sufficient. There are many services that we can provide for employment – making employment our number first priority. We have budgeted funds to Employment Client Support to assist with the cost of employment training, employment transportation, and to assist with the purchase of items required for employment. Referrals to Employment Agencies and directly to employers do not require client service dollars to be spent. Additional Staff time will also be budgeted to the Employment Category. **Family**

2. Housing The current economic conditions may be the reason that Emergency Services is rated higher. We assume that the many Emergency Services offered by this Agency are meeting most of the needs of the families of low-income, helping families help themselves. 64.35% expressed a need for assistance with emergency heating and cooling, (**utilities, rent/mortgage**). Housing is a real issue in our area. We provide many housing services, including Weatherization, housing placement and rental assistance programs. The cost of rent in our area has risen, especially in the Hardin, Meade County areas that were impacted by Fort Knox continues. The CSBG Staff agrees that as long as current funding exists, most emergency needs will be met. This Agency will continue to aggressively seek funding to continue and expand Housing . **Family**

3. Education Although Education ranked mid-way in the Survey at 52.37%. With the support for Adult students, the Educational Scholarship Programs and Youth Programs are included in this category. We will continue to help remove barriers to costs for education, skills training fees, class fees, books, referrals to GED Centers and payment for GED tests. Education also leads to jobs and self-sufficiency. Youth camp scholarships to local children so they can attend 4-H camp and various educational activities focused on children. Swim passes, summer reading. **Family**

4. Health and Social/Behavioral Development 46.45% since this agency provides many services in the Nutrition Category, this indicates that Nutritional needs are met. With new involvement in Gardening we will help meet

needs to improve adults and children with healthy eating and exercise. We will continue to provide existing services, including the Backpack, Senior Commodity, and Food Bank Programs. Local Extension Offices will be used for nutrition classes and how to save money on groceries. Although the unemployment rate is lower than last year, many jobs do not include benefits such as health insurance. The high cost of medical care and prescriptions, along with the large number of families without health insurance makes this category a major concern of low-income families. We will continue to refer families to the Free Medicine Program for free prescription drugs. Our staff, in answer to the need of our families, will recommend that families apply for K-Chip to help families obtain health insurance for their children. We will continue to provide assistance with health care needs and expand our knowledge in this area to enable us to provide productive referrals for health care. We will also continue to refer to our Transportation Program for medical transportation. Our Agency does not operate the KYNECT insurance program but will continue to bring this to our client's attention. **Family**

5. Income and Asset Building 29.73% of the surveyed noted Income and Asset Building was needed. Classes on "budget shop" learn how to manage money and SNAP for the month are needed. The CSBG staff also recognizes the importance of income management. No financial assistance, except LIHEAP will be provided to clients without developing a budget with the client. We will partner with Extension Offices for budgeting classes. **Family**

6. Support Services, Supporting Multiple Domains Many of the services lead to self-sufficiency. 24.93% Bundling of services across multiple areas of the agency to create a high level of impact. Case management can be reported here or under a specific activity. We will continue to provide existing services and budgeting. **Family**

7. Civic Engagement and Community Involvement 4.51% Staff members collaborate with individuals or low-income groups to inform them of the availability of programs and services in all service categories. We have developed and now maintain low-income representative groups, giving them a voice in the community. Community planning is also a component of this area. **Community**

g. Logic Models were constructed for each of the service categories.

h. CSBG funds will be distributed among the Service Categories according to the Needs Assessment Survey Results as staff time and financial assistance. The results of the area wide Needs Assessment process, the input of our experienced staff, along with input from the Board of Directors and the Executive Director have set the following priorities for our CSBG Program, FY 2021-2022. Both funds and staff time will be budgeted to provide services.

Explanation if funds do not align with the service categories.

Housing is our number two according to our Needs Assessment; we supplement our assistance with Emergency Food and Shelter, local match donations, Wintercare, and Winterhelp.

i. Our CSBG Coordinators have developed and maintain close working relationships with the other service providers in our service area, including Department for Community Based Services, and other service providers, to identify the services available to families of low-income. This allows us to provide the best results from our resources without duplication, through both direct service and information and referral. This networking assures that every avenue is explored to obtain the services our clients need. We are able to deliver services effectively to those that may fall into the gaps between other service provider programs, including DCBS. Whenever the opportunity presents itself, we attempt to forge partnerships with other agencies during the delivery of services to our clients. We often share the cost of services with other agencies. The County Coordinators are involved in the County Interagency Meetings, held at least quarterly, and through telephone contacts and field visit to other offices of locations of service delivery. Our County Outreach Staff assists families

with the completion of Weatherization applications, and forward them to the Central Office. K-TAP recipients are assisted through both the CSBG Offices and the Kentucky Works Program. Hardin Hope and Helping Hand Agencies, Marion County Community Services Center, Aid to West Marion County, Ministerial Associations, Grayson County Community Alliance, and other Agencies, all refer to and accept referrals from our Agency for clients needing financial assistance. This network of Service Providers has knowledge of programs in operation in the Service Area. Monks of Gethsemane, Fiscal Courts, Ministerial Associations and Salvation Army provide funds on a regular basis to assist clients with financial needs. Our County Offices provide screening for eligibility for all clients assisted by The Good Samaritan and the Clothes Closet, to provided food and clothing. St. Vincent DePaul and Goodwill accept our vouchers for items in their stores. Goodwill offers “cents per pound” for any donations designed to Community Action – we in turn can send our clients to the Goodwill for free. The Boy Scouts and the Postal Workers perform an annual food drive and give the food collected to our county Food Banks. Feeding America is a partner to provide food for our food banks, Senior Commodities, USDA Commodities, and food for the Backpack Program. Family Resource Centers work with our Backpack Program and our Christmas Programs to reach the eligible children in the school system. High School Clubs collect food for our Annual Christmas Program. Christmas Program assistance is also provided by the Christian Motorcycle Club, The Marine Corps, Army Reserve, and Toys for Tots. The County Extension Offices partner with our Staff to assist children to 4H Camp. Extension Staff offer food preparation classes to seniors receiving Senior Food Commodities. United Postal Service provides products that have been opened or have boxes that are damaged that we can pass on to our clients. We work closely with Public Housing to assist clients with Housing Placement. We work with Local DCBS to provide assistance to clients.

j. To the best of this writer’s knowledge, CKCAC does not duplicate the services provided by other state and local agencies.

i. With the permission of the client, we freely share information with other service providers. We provide the county DCBS offices with a report of all LIHEAP applicants for each program. Interagency Meetings are held in each county in our service area on at least a quarterly basis. These meetings are expected to facilitate interagency cooperation and the assessment of the social services currently being provided – and identifying the gaps in services in the geographical area. The CSBG staff plays a leading role in these meetings. CSBG shares a report of the Head Start age children served during LIHEAP with Head Start. CSBG Staff completes the Weatherization Applications, administers the Winterhelp, Wintercare, Affordable Energy, and KU Home Energy Assistance Programs. Agency Staff members are involved with the “Shop with a Cop” Program, the Toys for Tots Program, and other programs that provide family support. We make and accept referrals from the Family Preservation Program to assist families with their needs. CSBG Staff Members regularly speak to other Service Providers at their meetings to ensure that program information is conveyed.

ii. Agency Staff works closely with faith-based organizations, One-Stops, and other organizations on a regular basis. We share referrals and direct clients to other organizations, and accept referrals from these organizations. Our clients benefit because they have access to all services available due to the elaborate network of service providers. Marion County Community Services Center, Aid to West Marion County, Ministerial Associations, refers to and accepts referral from our Agency for clients needing financial assistance. Monks of Gethsemane, Salvation Army, and Ministerial Associations provide regular funds to assist clients.

iii. This Agency does not knowingly duplicate the services provided by DCBS or other agencies. Staff members on the County level; work with DCBS to assist clients on a regular basis, including the one family – one plan program. Our services “fill in the gaps.” Community Action Kentucky (CAK) provides the LIHEAP Subsidy and Crisis listings to DCBS at the end of each program. County Offices may also provide a list in alphabetical order by last name, including name, address, number in family, and benefit amount. Any suspected abuse of adults or children is reported to DCBS and the authorities. The Backpack Program targets children that may have “food

insecurity". Food is provided for the weekends when school breakfast and lunch is not available. This Agency targets Senior Citizens for LIHEAP, making calls to older clients to inform them of the program. This Agency, along with America's Second Harvest and USDA provide Senior Commodities to 800 Senior Citizens on a monthly basis, equaling over \$400,000 worth of food per year. Approximately 420 pounds of food to a senior each year.

k. We provide opportunities for learning and enjoyment that children in families of low income may not have. We make referrals to Head Start, Even Start, allowing children to be cared for in a safe secure environment. We provide for educational/enrichment experiences for these children through camps, including 4-H, Salvation Army, swimming lessons, pool passes, field trips, creative and performing arts, sponsoring ball teams, and providing sports equipment. We have also provided one-day admission to Beach Bend Park and family passes to the Louisville Zoo. Each County offers a unique program. We coordinate with other existing youth programs, including the Family Resource Centers, and other organized community events, to pool our ideas and resources to better serve the at risk youth in our area. The Backpack Program is coordinated through several of our County Offices. Providing additional food that a child can prepare and eat without help over the weekend.

Our Educational Scholarship Program to include all eligible applicants from high school or GED. Education is the key toward self-sufficiency. These programs also give children the opportunity to fill their time with wholesome activities that may prevent or reduce youth crime.

l. The Community Services Director, Finance Coordinator/Compliance Officer, and each County Community Services Coordinator are responsible for carrying out coordination and linkages functions. No limitations are placed on client services due to the coverage provided by the work training programs in our offices. All offices administer the LIHEAP Subsidy and Crisis components. Thousands of families are served. Every worker in the CSBG group provides at least two presentations annually to draw attention to the needs of families of low-income and the programs available to meet those needs. Each worker also serves on several boards or committees. Staff members have positive contact with the local media to advertise our programs.

m. Describe how the agency analyzed SFY2020 and 2021 ROMA data and adjusted the SFY 2022 plan to improve service delivery. Several members of the management team and key personnel in other departments meet to analyze the Community Needs Assessment data. Ellen Leake, CSBG Director a Nationally Certified ROMA Implementer provided the needs assessment data compiled by Survey Monkey these combined responses determined rank. A logic model is completed for each category for FY 22 to be used in the grant.

Population Change

Population change within the report area from 2000-2019 is shown below. During the sixteen-year period, total population estimates for the report area grew by 12.77 percent, increasing from 243,202 persons in 2000 to 274,253 persons in 2019.

Report Area	Total Population, 2019 ACS	Total Population, 2000 Census	Population Change from 2000-2019 Census/ACS	Percent Change from 2000-2019 Census/ACS
Report Location	274,253	243,202	31,051	12.77%
Breckinridge County, KY	20,176	18,648	1,528	8.19%
Grayson County, KY	26,247	24,053	2,194	9.12%
Hardin County, KY	108,527	94,174	14,353	15.24%
Larue County, KY	14,204	13,373	831	6.21%
Marion County, KY	19,244	18,212	1,032	5.67%
Meade County, KY	28,182	26,349	1,833	6.96%
Nelson County, KY	45,650	37,477	8,173	21.81%
Washington County, KY	12,023	10,916	1,107	10.14%
Kentucky	4,449,052	4,041,769	407,283	10.08%
United States	324,697,795	281,421,906	43,275,889	15.38%

Note: This indicator is compared to the state average.

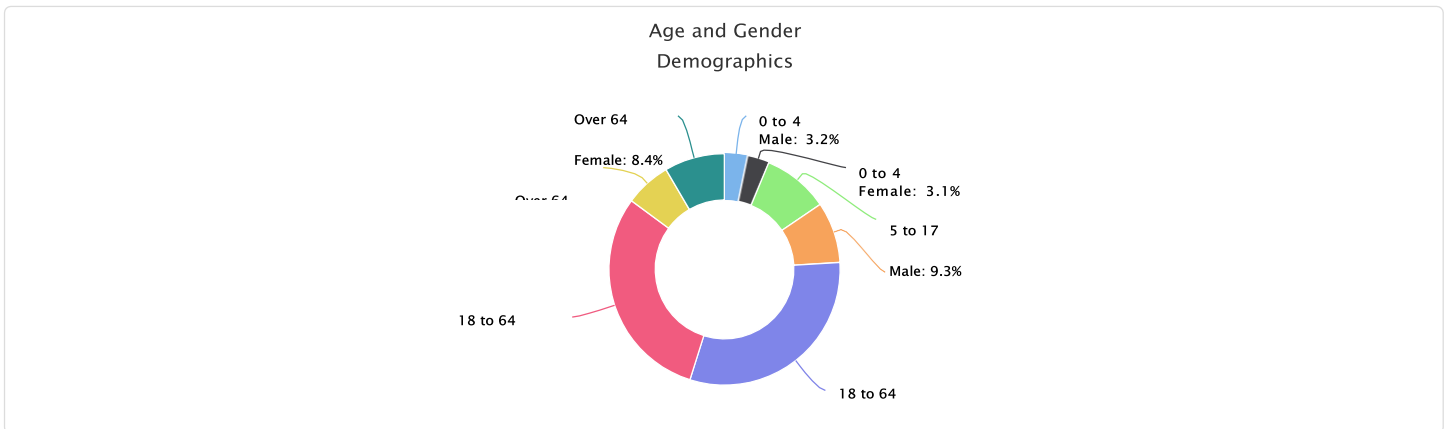
Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2015-19. Source geography: County

Age and Gender Demographics

Population by gender within the report area is shown below. According to ACS 2015-2019 5 year population estimates for the report area, the female population comprised 50.29% of the report area, while the male population represented 49.71%.

Report Area	0 to 4 Male	0 to 4 Female	5 to 17 Male	5 to 17 Female	18 to 64 Male	18 to 64 Female	Over 64 Male	Over 64 Female
Report Location	8,719	8,326	25,271	23,306	84,060	82,640	17,630	23,010
Breckinridge County, KY	593	563	1,848	1,621	5,894	5,769	1,729	2,050
Grayson County, KY	830	801	2,379	2,250	7,766	7,698	1,901	2,425
Hardin County, KY	3,638	3,607	10,000	9,443	33,935	33,052	6,041	8,381
Larue County, KY	415	349	1,195	1,252	4,316	4,246	1,024	1,352
Marion County, KY	576	572	1,912	1,625	5,949	5,436	1,209	1,852
Meade County, KY	796	711	2,569	2,382	8,935	8,852	1,841	2,005
Nelson County, KY	1,536	1,332	4,281	3,744	13,717	14,065	3,003	3,724
Washington County, KY	335	391	1,087	989	3,548	3,522	882	1,221
Kentucky	140,962	133,630	377,214	357,500	1,359,502	1,370,106	287,964	396,894
United States	10,112,614	9,655,056	27,413,920	26,247,802	99,841,782	100,642,825	20,320,351	28,265,193

Data Source: US Census Bureau, *American Community Survey*, 2015-19. Source geography: Tract



Adult Ages (18 - 65)

Report Area	18 to 24		25 to 34		35 to 44		45 to 54		55 to 64	
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Report Location	12,905	10,783	17,289	17,065	17,300	17,159	18,444	18,562	18,122	19,071
Breckinridge County, KY	792	709	1,060	1,037	1,179	1,127	1,343	1,424	1,520	1,472
Grayson County, KY	1,076	1,043	1,561	1,510	1,591	1,629	1,708	1,645	1,830	1,871
Hardin County, KY	5,789	4,334	7,480	7,270	6,880	6,984	7,219	7,188	6,567	7,276
Larue County, KY	532	516	785	809	1,035	882	876	990	1,088	1,049
Marion County, KY	934	738	1,098	1,046	1,224	1,081	1,286	1,326	1,407	1,245
Meade County, KY	1,257	1,165	1,918	1,878	1,836	1,885	1,984	1,952	1,940	1,972
Nelson County, KY	1,970	1,807	2,722	2,845	2,820	2,880	3,208	3,209	2,997	3,324
Washington County, KY	555	471	665	670	735	691	820	828	773	862
Kentucky	217,350	203,303	291,580	285,987	276,282	277,148	288,638	296,151	285,652	307,517
United States	15,706,354	14,939,973	22,811,448	22,218,967	20,425,649	20,553,182	20,752,102	21,320,518	20,146,229	21,610,185

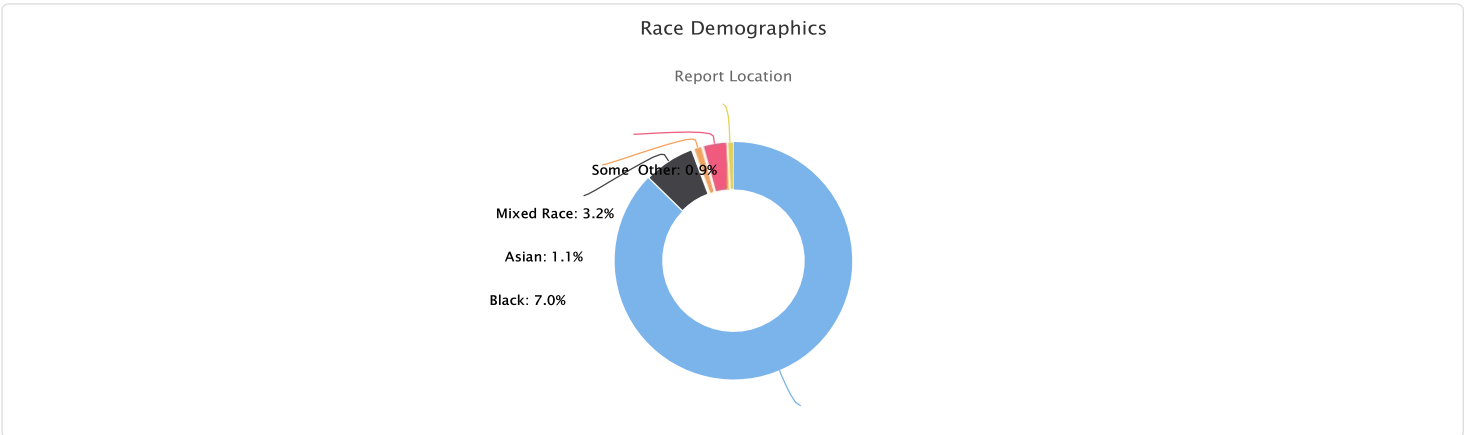
Data Source: US Census Bureau, [American Community Survey](#), 2015-2019. Source geography: Tract

Race Demographics

Population by gender within the report area is shown below. According to ACS 2015-2019 5 year population estimates, the white population comprised 87.34% of the report area, black population represented 7%, and other races combined were 2.46%. Persons identifying themselves as mixed race made up 3.21% of the population.

Report Area	Total Population	White Total	Black Total	American Indian Total	Asian Total	Native Hawaiian Total	Some Other Total	Mixed Race Total
Report Location	274,253	239,519	19,187	697	3,083	398	2,571	8,798
Breckinridge County, KY	20,176	19,266	358	53	71	0	76	352
Grayson County, KY	26,247	25,179	303	113	16	5	246	385
Hardin County, KY	108,527	86,124	12,569	227	2,364	365	1,240	5,638
Larue County, KY	14,204	13,186	503	10	53	0	228	224
Marion County, KY	19,244	17,349	1,408	36	41	28	53	329
Meade County, KY	28,182	25,861	1,061	211	185	0	162	702
Nelson County, KY	45,650	41,726	2,341	47	247	0	409	880
Washington County, KY	12,023	10,828	644	0	106	0	157	288
Kentucky	4,449,052	3,868,479	358,928	9,386	65,191	3,182	43,601	100,285
United States	324,697,795	235,377,662	41,234,642	2,750,143	17,924,209	599,868	16,047,369	10,763,902

Data Source: US Census Bureau, American Community Survey, 2015-2019. Source geography: Tract



Veterans, Age and Gender Demographics

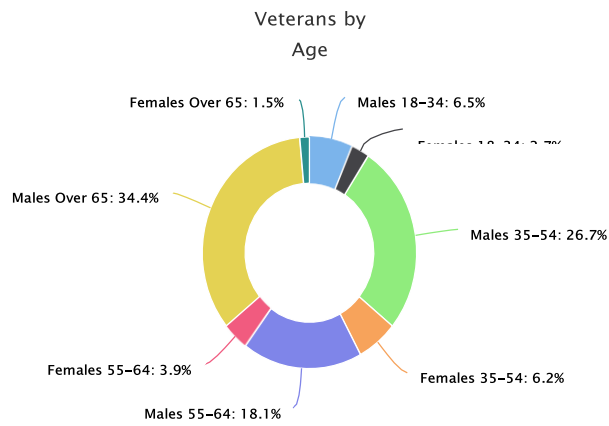
Veterans, Age and Gender Demographics show the number of veterans living in the report area. According to the American Community Survey (ACS), 13.13% of the adult population in the report area are veterans, which is more than the national average of 7.29%.

Report Area	Veterans Total	Veterans Male	Veterans Female	% Pop over 18 Total	% Pop over 18 Males	% Pop over 18 Females
Report Location	26,888	23,046	3,842	13.13%	23.10%	3.66%
Breckinridge County, KY	1,551	1,482	69	9.97%	19.17%	0.88%
Grayson County, KY	1,731	1,599	132	8.66%	16.22%	1.30%
Hardin County, KY	14,165	11,527	2,638	17.96%	30.40%	6.44%
Larue County, KY	1,115	847	268	10.15%	15.73%	4.79%
Marion County, KY	1,061	988	73	7.29%	13.59%	1.00%
Meade County, KY	3,498	3,098	400	16.72%	30.35%	3.73%
Nelson County, KY	3,236	2,990	246	9.32%	17.67%	1.38%
Washington County, KY	531	515	16	5.76%	11.50%	0.34%
Kentucky	267,594	245,918	21,676	7.81%	14.81%	1.23%
United States	18,230,322	16,611,283	1,619,039	7.29%	13.68%	1.26%

Data Source: US Census Bureau, American Community Survey, 2015-19. Source geography: County

Veterans by Age

Report Area	Veteran Age Males 18-34	Veteran Age Females 18-34	Veteran Age Males 35-54	Veteran Age Females 35-54	Veteran Age Males 55-64	Veteran Age Females 55-64	Veteran Age Males Over 65	Veteran Age Females Over 65
Report Location	1,752	736	7,174	1,662	4,868	1,052	9,252	392
Breckinridge County, KY	80	3	237	23	312	21	853	22
Grayson County, KY	26	34	331	20	352	50	890	28
Hardin County, KY	1,153	532	4,053	1,325	2,425	592	3,896	189
Larue County, KY	25	23	215	58	213	149	394	38
Marion County, KY	51	0	264	15	287	21	386	37
Meade County, KY	273	122	1,022	163	758	85	1,045	30
Nelson County, KY	117	17	864	54	487	134	1,522	41
Washington County, KY	27	5	188	4	34	0	266	7
Kentucky	18,574	3,233	58,306	8,392	44,762	5,610	124,276	4,441
United States	1,318,412	290,976	3,633,064	648,762	2,884,285	367,543	8,775,522	311,758



Poverty

2019 poverty estimates show a total of 35,336 persons living below the poverty level in the report area. Poverty information is

at 100% of the federal poverty income guidelines.

Report Area	All Ages No of Persons	All Ages Poverty Rate	Age 0-17 No of Persons	Age 0-17 Poverty Rate	Age 5-17 No of Persons	Age 5-17 Poverty Rate
Report Location	35,336	12.88%	10,987	16.74%	7,233	14.89%
Breckinridge County, KY	3,675	18.3%	1,112	24.8%	769	23.6%
Grayson County, KY	5,175	20.3%	1,763	29.6%	1,033	23.8%
Hardin County, KY	11,476	10.7%	3,518	13.3%	2,363	12.3%
Larue County, KY	2,160	15.4%	733	23.2%	466	19.8%
Marion County, KY	3,148	16.8%	914	20%	630	18.8%
Meade County, KY	3,206	11.4%	805	13.1%	511	11%
Nelson County, KY	4,773	10.5%	1,599	15.1%	1,087	14%
Washington County, KY	1,723	14.4%	543	19.8%	374	18.8%
Kentucky	692,875	16%	204,500	20.9%	136,346	19.2%
United States	39,490,096	12.16%	12,000,470	16.34%	8,258,906	15.39%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, [American Community Survey](#). US Census Bureau, [Decennial Census](#). 2015-19. Source geography: County

Households in Poverty

The number and percentage of households in poverty are shown in the report area. In 2019, it is estimated that there were 14,836 households, or 14.1%, living in poverty within the report area.

Report Area	Total Households	Households in Poverty	Percent Households in Poverty
Report Location	105,267	14,836	14.09%
Breckinridge County, KY	7,598	1,390	18.3%
Grayson County, KY	9,758	2,196	22.5%
Hardin County, KY	41,646	5,457	13.1%
Larue County, KY	5,741	729	12.7%
Marion County, KY	7,405	1,557	21.0%
Meade County, KY	10,685	1,257	11.8%
Nelson County, KY	17,853	1,612	9.0%
Washington County, KY	4,581	638	13.9%
Kentucky	1,734,618	294,480	17.0%
United States	120,756,048	15,610,142	12.9%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2015-19. Source geography: County

Child Poverty Rate (ACS) Ages 0-17

Population and poverty estimates for children age 0-17 are shown for the report area. According to the American Community Survey 5 year data, an average of 20.2% percent of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is less than the national average of 18.5%.

Report Area	Ages 0-17 Total Population	Ages 0-17 In Poverty	Ages 0-17 Poverty Rate
Report Location	63,881	12,934	20.2%
Breckinridge County, KY	4,545	1,130	24.9%
Grayson County, KY	6,228	2,401	38.6%
Hardin County, KY	25,845	4,459	17.3%
Larue County, KY	3,004	617	20.5%
Marion County, KY	4,628	1,613	34.9%
Meade County, KY	6,279	1,001	15.9%
Nelson County, KY	10,596	1,135	10.7%
Washington County, KY	2,756	578	21.0%
Kentucky	985,238	231,275	23.5%
United States	72,235,700	13,377,778	18.5%

NOTE: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2015-19. Source geography: County

Current Unemployment

Labor force, employment, and unemployment data for each county in the report area is provided in the table below. Overall, the report area experienced an average 5.3% unemployment rate in January 2021.

Report Area	Labor Force	Number Employed	Number Unemployed	Unemployment Rate
Report Location	118,353	112,057	6,296	5.3%
Breckinridge County, KY	7,695	7,232	463	6.0%
Grayson County, KY	10,401	9,751	650	6.2%
Hardin County, KY	45,781	43,392	2,389	5.2%
Larue County, KY	5,720	5,401	319	5.6%
Marion County, KY	9,072	8,637	435	4.8%
Meade County, KY	11,422	10,731	691	6.0%
Nelson County, KY	22,247	21,132	1,115	5.0%
Washington County, KY	6,015	5,781	234	3.9%
Kentucky	1,967,759	1,863,408	104,351	5.3%
United States	160,270,751	149,326,477	10,944,273	6.8%

Note: This indicator is compared to the state average.

Data Source: US Department of Labor, [Bureau of Labor Statistics](#). 2021 - January. Source geography: County

Household Income

Median annual household incomes in the report area for 2019 are shown in the table below. Since this reports a median amount, a "Report Area" value is not able to be calculated.

Report Area	Estimated Population	Median Household Income
Breckinridge County, KY	20,176	\$46,069
Grayson County, KY	26,247	\$43,771
Hardin County, KY	108,527	\$57,711
Larue County, KY	14,204	\$49,785
Marion County, KY	19,244	\$48,062
Meade County, KY	28,182	\$54,946
Nelson County, KY	45,650	\$64,795
Washington County, KY	12,023	\$51,286
Kentucky	4,449,052	\$52,256
United States	324,697,795	\$65,712

Data Source: US Census Bureau, [Small Area Income & Poverty Estimates](#). 2019. Source geography: County